






<<Insert Project Code Here>> - Circuit

<<Service>>
<<No# of days>>

Client Terminology	Request Acknowledged	Accepted	TAC Call	Order #, Due Date	LEC Acceptance Date	Access Delivered	Wired to LEC	Tested to Vendor	Available for T&T	Go Live
Vendor Terminology	Email	Project #	TAC	SID	FOC	EAD	WOT	CTA	DD	Accepted
Days	1	4	11	13	20	27	32	35	37	
On Time										

1. Insert your organization's terminology for project milestones on top line, have vendor provide their equivalent below
2. Days should be counted as calendar, not business to normalize with your business objectives – set target number of days you need for completion
3. For each completed milestone insert traffic light with proper coding: Green Light ≤ on time, Yellow = 1-2 days over, Red > than 2 days
4. Go Live pertains to when users will start accessing service, e.g. phone calls, accessing data via desktop